

**Vision Group E-Access**  
**Meeting Minutes for September 18, 2000, 10-4p**  
**Ontario Airport Fire Station**

**I. Introduction**

- A. Members Present: Susan Promes, Geoff Cady, Sue Wright, Jay Goldman, Larry Anderson, Virginia Ferral, Mike Warren, Sam Spiegel, Cindy Keehen, Jan Bullard, Jeff Clet, Carol Biancalana, Ardith Hamilton, Gwen Jones, Jeff Fehlberg, Mel Ochs, Hal Snow, and Mark Hartwig.
- B. Non-Members Present: Dan Smiley, Michele Handewith, and Miranda Swanson.

**II. Business Items**

***Universal Access***

- A. Summary: The Access Committee reviewed the “Universal Access to 911” position paper drafted by the universal access subcommittee.
  - Mike Warren moved to accept the Universal Access to 911 position paper as written with amendments.
  - Amendments were to note recent actions by the FCC on Wireless E911, CC Docket No. 94-102 released 9-14-00. Jay Goldman seconded the motion. The motion passed unanimously.

***Objective #4 – EMD Standards***

- A. Discussion of Overall Concept and Options:
  - Group discussed restating Objective #4.
  - The question was posed—should there be an organized way to answer emergency medical calls that would include 1) protocols (a standard of care), and 2) a consistent operational process to manage calls?
  - The group agreed this would be a good idea.
  - It was noted that at the original “Vision for the Future” conference EMD was the standard desired by the Access group that met in San Francisco.
  - The original Objective #4 reads, “Emergency medical dispatch principles should be a core element of all universal access systems.”

*\*\*Consensus was reached on the following\*\**

- Once the call is identified as an emergency medical call through 911, the person answering the telephone would be trained to a particular level and follow a consistent methodology that would include call taker identifying caller and location etc. and the level of service/care.
- Providing EMD would be voluntary and a local decision. However, if an agency decides to provide EMD, that agency would abide/follow established EMD principles.
- Dispatcher immunity and legislative approach was postponed so that review of the edited version of the ASTM EMD standards could be

accomplished at the meeting.

***EMD Standards Issues and Obstacles***

- A. Goal Statements of Vision: EMD principles should be a core element of all 911 systems.
- B. Obstacles to the Vision:
- Continuous QI
  - Local Control
  - Operational conflicts/logistic issues
  - Liability – public vs. private; Health and Safety Code and Penal Code
  - Medical oversight
  - Customer service concerns
  - Training and Certification
  - Funding
- C. Summary: Committee reviewed revised ASTM Standards for EMD in California. Further comments on these standards/principles should be emailed to Mercia Brandon ([mbrandon@emsa.ca.gov](mailto:mbrandon@emsa.ca.gov)) of the VIP office by October 15, 2000. Mercia will condense comments and edit document for further review. Revised document will be distributed at Vision conference during Access workshop.
- EMD Training Standards and EMD Management Standards were not reviewed due to lack of time.
  - Members should review all three revised ASTM Standards and email comments by document name and section # on each page to Mercia before the November 29, 2000 Access meeting in San Francisco.
  - An EMD subcommittee conference call to go over the additional comments for the EMD standards will be scheduled after October 15, 2000.
  - EMD subcommittee will meet November 6, 2000 in Ontario.

***Vision Conference***

- Access Committee will present “Universal Access to 911” position paper.
- Achieve consensus for EMD Standard.